

# Sage DacEasy to Sage 50 migration

## Frequently asked questions



### **Why are you recommending Sage 50?**

Sage appreciates your loyalty to our product family. We feel that the company's focus on investment in newer technologies and platforms makes Sage 50 Accounting—U.S. Edition a better long-term fit for you as a Sage DacEasy customer. We believe you will find a comparable feature set in Sage 50 and can leverage additional benefits and features that don't exist in our Sage DacEasy product.

### **How is Sage 50 different from what I am using?**

One of the first things a Sage DacEasy customer may notice is the updated, more modern user interface that is easier to use. Sage 50 also has features, such as customizable workflows and security features that don't exist in Sage DacEasy, and provide additional business benefit. You can get a side-by-side comparison in the comparison chart available in the migration customer resource center. Sage 50 comes with access to several training videos and cheat sheets to help new users get acclimated quickly. Of course, a knowledgeable support team is ready to answer any questions or help with any challenges.

### **How difficult is the migration?**

Sage wants to make the migration process as easy and worry-free as possible for our customers. The Conversion Wizard in Sage 50 does just that. It takes you step by step through bringing all data that can be converted from Sage DacEasy to Sage 50. Once you've walked through the Conversion Wizard and converted your data, you'll be ready to start working in Sage 50. If you are on a version of Sage DacEasy that is earlier than 2012, as part of your migration, we will upgrade you to Sage DacEasy 2012 so you may take advantage of this conversion tool.

### **Does all my data migrate over?**

Most of your data will migrate over. There are things, such as transaction detail, that do not. You can see a full list of what migrates over in the Sage 50 conversion guide available on the customer migration resource center. We recommend you keep an instance of Sage DacEasy if you wish to easily access historical data.

### **Is Sage 50 going to be harder to use? Is it a more complicated product?**

Sage 50 is an updated and intuitive product that is easy to use. It contains many of the functionality groupings that you may be used to in Sage DacEasy. You will find there are more features than in Sage DacEasy, but it was built to remain an easy-to-use accounting product.

### **Is Sage 50 compatible with Windows 7 or 8?**

Sage 50 Accounting 2015 is compatible with Windows 7, Windows 8, and Windows 8.1.

### **Do I get a discount to move to Sage 50?**

Sure! As a loyal Sage Customer you'll receive a special price to move to Sage 50. Contact your migration advisor for current pricing and any available discounts.

**Can you migrate my data for me?**

The Sage 50 Conversion Wizard makes it easy to migrate your data from Sage DacEasy yourself. If you have any questions, the Sage 50 support team is available to assist you or refer you to a partner who can help.

**Are the support plans similar?**

The Sage Business Care plans are very similar to what you had in Sage Dac Easy. The Sage 50 plans offer support and other services, as well as free upgrades.

**Will any functionality that I have in DacEasy be unavailable in Sage 50?**

No. Sage 50 offers payroll, job costing, order entry and accounting functionality within the Sage 50 product line. Through the Sage Partner Solutions site it is easy to find best-in-class point of sale (POS) options that integrate with Sage 50.

**Does Sage 50 have all of the reporting capabilities that Sage DacEasy has?**

Yes and even more! Sage 50 has customizable reporting, as found in Sage DacEasy. Sage 50 Intelligence Reporting gives you customized reports, on-demand, without having to manually update spreadsheets. It pulls real-time information directly from Sage 50 and other databases into a report template you've saved. Sage 50 has over 100 built-in reports and financial statements in the core product.

**What type of training will I have access to should I decide to move to Sage 50?**

All new Sage 50 customers can access training and help resources within the Sage 50 product by going to the Help Menu. The Sage Advice site features videos and cheat sheets on a variety of topics, including managing inventory, reporting, managing jobs or tracking customer sales. Sage 50 subscription automatically comes with support. In addition, your Sage migration advisor will work with you to make your migration as smooth as possible.